

Responsible Tourism Policy

Being aware of the importance of maintaining sustainable touristic development and assuming the principles and goals ratified specifically at the World Summit on Sustainable Development 2015, the COP21, and the World Charter for Sustainable Tourism +20, the Sant Andreu de Llavaneres City Council commits to carry out sustainable management of its duties, during the adoption of the commitments that aim at preventing, eliminating or reducing the impact of our facilities and activities, both internal and external, as well as optimizing the sustainability of the establishment improving its functioning with the environment.

In this sense, our city has adopted the following Responsible Tourism Policy, through which we commit to comply with the requirements established in the Biosphere adhesion, which include, among other things, the legal requirements that regulate the effects generated by the touristic activity.

However, we are bound to motivate and train our staff with training and awareness actions on the principles of responsible tourism, to promote good environmental practices, and to participate in external activities, in addition, to reporting internally and externally on environmental improvements and actions.

In the same way, this entity expresses its commitment to fight against sexual or any other exploitation form and commercial harassment, in particular of children, adolescents, women, and minorities; and we devote ourselves to adopting universal accessibility measures.

One of our main objectives is to perfect sustainable management, achieving the commitments of continued improvement in all of the areas of sustainability: social, economic, and environmental, as well as customer satisfaction. For this reason, projects for future expansion of facilities or activities are subject to sustainability criteria and efficiency in the use of resources.

This responsible policy will be updated whenever circumstances may require it, adopting and publishing in all cases the new sustainability objectives.

The Councilorship of Economic Promotion, Business, Trade, Tourism, Consumption, and New Technologies



Annabel Martínez Bautista